



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF THE ATTORNEY GENERAL

ONE ASHBURTON PLACE
BOSTON, MASSACHUSETTS 02108

MARTHA COAKLEY
ATTORNEY GENERAL

October 1, 2012

(617) 727-2200
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VIA E-MAIL AND REGULAR MAIL

Shawn Musgrave
MuckRock News
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PO Box 55819
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1904-02133938@requests.muckrock.com

Re: Your Public Records Request

Dear Mr. Musgrave:

This letter is in response to your public records request made pursuant to the Massachusetts Public Records Law, G.L. c. 66, § 10. In an e-mail to Grant Woodman in our Press Department, which was received on September 17, 2012, you requested copies of records held by the Office of the Attorney General (AGO) as follows:

Contracts and communications between the Attorney General's office and debt collection company/firms between 1990 and the date this request is processed, including but not limited to the following companies/firms:
-American Corrective Counseling Services -CorrectiveSolutions -BounceBack - Account Management Systems

In a September 18, 2012 e-mail, which we assume you received because it is posted on your website, Mr. Woodman asked that you contact us to clarify your request. We have not heard back from you and we have been unable to find a telephone contact number. We would like to speak with you about defining and narrowing your request so that we can respond efficiently and effectively. We cannot comply with your request as it has been submitted because it includes terms that are too broad or are not defined (e.g. "contracts," "communications," "debt collection company/firms"), and it is for a period of time (twenty-two (22) years) that may well extend beyond the required records retention in most cases.

Please be advised that if we do not hear from you by October 15, 2012, we will consider your request withdrawn and the matter closed.

Very truly yours,

Lorraine A.G. Tarrow
Assistant Attorney General
General Counsel's Office

cc: Grant Woodman, Press Assistant

